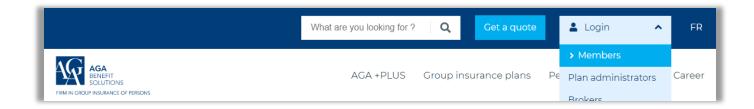


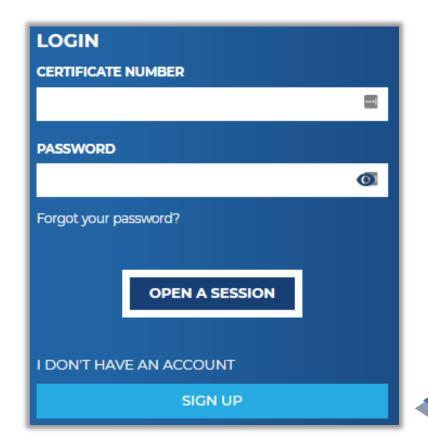


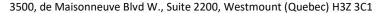
Now that you are insured with AGA Benefit Solutions, we are pleased to introduce our Members Portal. We trust this tool will meet all your group insurance needs and afford you a pleasant experience!

To access the Portal, you can use the welcome email you received when you enrolled in the group insurance plan or go to our website www.aga.ca, click on Login and then select Members:



You will be directed to our Members Portal. To register for the first time, you must click on the button

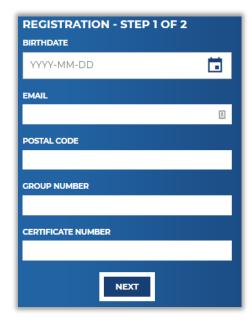




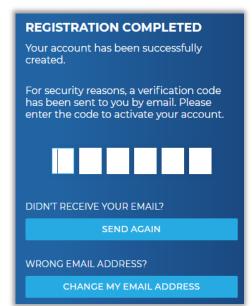




The next steps will be displayed (you will need your certificate number (e.g.: BOUVJU001) and your group number):







AGA MEMBERS PORTAL

Once you have completed your registration and accessed the Portal, you will land on the home page My Account, where you will see the many options available to you! Here is a glimpse of what you may expect to find there!



List of all your claims on record and their status. A quick way of finding out if your claims have been received or processed!



DOING MOREFOR EACH CLIENT



Submit your healthcare claims online! A photo and/or pdf file of your receipt is all it takes to submit your claims.

To use this functionality, you must be registered for direct deposit. The two go hand in hand!

Using your pay direct card at the pharmacy or dental clinic enables you to instantly forward your claims for prescription drugs and dental expenses.



- <u>Wallet card</u> for prescription drugs/dental care: a digital wallet card available on your smartphone (iPhone or Android). A very popular option with members!
- Travel card: all information related to your travel insurer is available here, including the insurance confirmation letter, if this benefit is covered under your plan.
- Certificate: summary of benefit coverage.
- My plan: description of covered expenses, including the amount available for your Health Spending Account (HSA), if this is covered under your plan.
- Guides and forms: link to our website to access forms and the Plan Members' Guide.



Your personal information, banking information, lists of insured persons and beneficiaries. You can edit some of the information during your session on the Portal.



General communications or information on your personal file will be sent here. You will receive an email advising you that a communication has been sent to your account on the Members Portal.



DOING MOREFOR EACH CLIENT

We hope you will take advantage of our Portal. You can always contact our **Customer Service at 1 800 363-6217** or by email at service.client@aga.ca if you need support to navigate the Members Portal or for any other question regarding your group insurance plan.

We are pleased to count you among our members. Our motto is Doing more for each client, and we uphold it!

Enjoy surfing on our Portal!